

Lesson Policy

From the Wondersound Music Co. Policy

Welcome to the Wondersound Music Co. Academy of Music. We are excited to be a part of your/your child's musical education. Our goal is to use our education and experience in our chosen instruments of expertise to give you or your child the knowledge and opportunity to grow.

Our time is important, so we have expectations of our clients as we expect you to have of us. Listed here is both what to expect from us and what we expect from you.

WE PROMISE

- To give you or your child our undivided attention during your appointed lesson time.
- To give you or your child direction and expertise to meet or exceed your goals in music education.
- To give you or your child opportunities to perform in either solo or group performances several times per calendar year. (participation is not mandatory, but encouraged.)
- To be a professional in not only our musical instruments, but in our attitude and commitment to your or your child's education.
- To notify you as soon as possible if we need to reschedule in emergency situations
- To give you or your child opportunities to make up a missed lesson due to sickness or extreme circumstances on a monthly basis.

And in return...

- You will pay the rate of \$90 per month. *This is a flat fee for 4 lessons. In the event of a 5 week month, the 5th lesson is either free, or if there was a cancellation or holiday, the 5th week serves as a make up lesson.
- You will pay cash or check for the next month's tuition the last lesson of the current month directly to the teacher.
- In order to meet or exceed your goals, you must practice at a minimum of 15 minutes, 5 days per week.
- You will arrive on time or prior to your lesson time. If you are late to a lesson, the time missed will be counted as lost time. ***Lost time is defined as time that was paid for and missed. The teacher is not required to offer a make up or refund on lost lessons. In extreme circumstances, teachers may make infrequent exceptions.***
- If you have missed a lesson, you may schedule a make up lesson at the convenience of your teacher. Make up lessons are not guaranteed to be in the same month as the missed lesson.
- You must give 2 weeks paid notification if you are discontinuing lessons.

Thank you for letting us be a part of your musical journey. Feel free to talk to your teacher or a member of the Wondersound Music Co. management team if you have any questions about this contract or anything related.

You may review this policy any time by visiting guitfiddleacademy.com .

*Guitfiddle Academy exclusive pay rate.

Ye Olde Lesson Policy

Guitfiddle Academy exclusive additions (effective 10/1/2016)

In addition to the Wondersound Music Co. policy, there are a few exclusive additions to the Guitfiddle Academy Policy.

- If a student is late by 15+ minutes, the lesson is considered cancelled, paid for, and no make ups or refunds will be given.
- A lesson **MUST** be cancelled within 24 hours in order to receive a make up (no refunds will be given). In extreme circumstances , a make up will be given, but the lesson must be cancelled 2 hours prior to the lesson time. ***Extreme circumstances are defined as family emergency such as death, accident or student illness. This DOES NOT include sports games or other activity, no ride to the lesson, forgetting about the lesson, too much homework, or other circumstances where you know ahead of time and/or have control of the situation.***
- There is a one week grace period for payment (though it is preferred you pay on time just like any other bill). If payment is not received by the first week of the month, Guitfiddle Academy reserves the right to charge a \$10 late fee, and will not conduct any lessons until tuition + late fee is paid. Lost lessons due to non-payment will not be made up or refunded.
- Two no call/no shows in a row will result in the loss of your time slot.
- Returned checks will incur a \$30 penalty fee.
- There will be no lessons on the following holidays : Christmas Eve and Day; New Year's Eve and Day; July 3rd and 4th; Labor Day; Memorial Day. Five week months generally cover these holidays for make ups.

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I agree to the terms of the Wondersound Policy and Ye Olde Lesson Policy